

## **GENERAL TERMS AND CONDITIONS (GTC)**

PARISPARADIS - BOUTIQUE\*EN\*LIGNE

### **1 Scope of application**

**1.1** ShirinTanyer-Heezen operates an online store called PARISPARADIS - BOUTIQUE\*EN\*LIGNE on its website. The deliveries and services of this online store are provided exclusively under the conditions of these GTC.

The owner, Shirin Tanyer-Heezen, reserves the right to amend these GTC at any time. The version of these GTC valid at the time of the order shall apply, which cannot be changed unilaterally for this order. Any terms and conditions of the Customer that conflict with or deviate from these GTC shall not be recognized. By placing an order, the customer accepts these GTC.

**1.2** By submitting an order to PARISPARADIS - BOUTIQUE\*EN\*LIGNE, the customer confirms that they have read, understood and accepted the General Terms and Conditions.

**1.3** These general terms and conditions apply to all orders placed by buyers via the PARISPARADIS BOUTIQUE\*EN\*LIGNE online store, as well as to orders for products placed by telephone or e-mail, unless expressly agreed otherwise.

### **2 Conclusion of contract**

**2.1** For orders in the webshop: By clicking on the "Send order" button, the customer places a binding order for all products listed on the order page. The contract is concluded as soon as a declaration of acceptance is sent by e-mail, in which the dispatch of the ordered products or services is confirmed.

**2.2** Shirin Tanyer-Heezen may accept subsequent changes or cancellations of orders by the customer at its own discretion and charge a sales compensation as well as any loss in value of the canceled products since their order.

### **3 Terms of payment and prices**

**3.1** PARISPARADIS BOUTIQUE\*EN\*LIGNE products can be paid for in the webshop by credit card, Pay Pal or prepayment (e.g. with Twint).

**3.2** Shipping costs are not included in the price and will be charged to the customer in addition to the price. The shipping costs are calculated according to weight and delivery destination and can be seen during the ordering process. For deliveries abroad, customs duties and VAT must be paid by the buyer.

**3.3** The prices stated at the time of the order shall apply. Shirin Tanyer-Heezen reserves the right to change the prices at any time. The prices published on the website on the order date apply to the buyer. The order is binding for the customer.

**3.4** Shirin Tanyer-Heezen attaches great importance to indicating current availability in the online store. However, it is possible that a product is no longer available at the time of ordering. All information on availability is therefore without guarantee and may change at any time.

## **4 Products and prices**

Images of products in the online store are for illustrative purposes only and are not binding. The information on products in the online store is compiled as customer-friendly as possible, but is not binding.

## **5 Delivery conditions**

### **Switzerland**

B - Post ca 4- 5 working days from receipt of order

Post Pac Priority ( A -Post ) approx. 1-3 working days from receipt of order

Pick up at the PARISPARADIS boutique, Büchelstrasse 2 in 9000 St.Gallen, 1 - 2 days depending on stock and store opening hours.

### **Europe**

7 - 21 working days from receipt of order

Non-European countries

10 - 30 working days

This information is without guarantee.

In exceptional cases, it is possible that the stated deadlines may be exceeded.

**5.1** If not all products are available, Shirin Tanyer-Heezen is entitled to make partial deliveries.

## **6 Right of withdrawal**

**6.1** The buyer has the right to cancel the purchase within 14 days of receipt of the goods. The revocation must be sent to Shirin in writing by e-mail or letter. The exercise of the right of revocation leads to the conversion of the purchase contract into a reverse transaction relationship.

## **7 Rights for returns**

**7.1** The buyer must return the goods received with the original packaging to Shirin Tanyer-Heezen within 14 days of the declaration of withdrawal.

Returns to PARISPARADIS BOUTIQUE\*EN\*LIGNE shall be at the customer's expense and risk. PARISPARADIS BOUTIQUE\*EN\*LIGNE will only refund payments already made once the goods have been received back. Refunds are only possible if the goods arrive in perfect, as-new condition. Sealed items (e.g. books) can only be returned in their original packaging and unopened. Returns to PARISPARADIS are made at the customer's expense and risk.

The goods can also be returned to the PARISPARADIS boutique at Büchelstrasse 2 in 9000 St.Gallen during store opening hours.

The address for returns is

Shirin Tanyer-Heezen

Unterstrasse 38

9000 St.Gallen

**7.2** After receipt of the goods, the purchase price, if already paid, will be refunded to the consumer immediately. A deduction for possible damage or excessive wear and tear of the goods is reserved. Shipping costs will not be refunded.

## **8 Liability**

Shirin Tanyer-Heezen - Boutique\*En\*Ligne Parisparadis accepts no liability for any damage caused by the use of the purchased products, particularly in the event of improper use.

## **9 Retention of title**

**9.1** The goods remain the property of the owner of PARISPARADIS-BOUTIQUE\*EN\*LIGNE until full payment has been made.

**9.2** The owner, Shirin Tanyer-Heezen, is entitled to make an entry in the retention of title register.